

**Data breach potentially exposes details of millions of booking.com and
Expedia customers**

www.independent.co.uk – Lenni Coffey – 12 November 2020

5 Millions of hotel customers' details could have potentially been exposed, after a software company was found to have improperly stored sensitive data.

The breach was uncovered by Website Planet, which found that Prestige Software, a company responsible for a hotel reservation system used by booking.com and Expedia, had been storing years' worth of credit card data from hotel guests and travel agents without any protection in place. The error put millions of customers at risk from fraud and online attacks.

10 Extremely sensitive data from as far back as 2013 was being incorrectly stored, with details including credit card and CVV numbers, full names, addresses and ID numbers of guests and comprehensive details about customers' reservations all unprotected.

(...)

15 More than 10 million individual log files were found to be susceptible. (...) "The number of consumers that have been affected by this enormous data leak is almost beyond comprehension," said Ray Walsh, digital privacy expert at ProPrivacy.

"Anybody who has made a hotel booking with these major hotel reservation platforms since 2013 is potentially at risk. The data that was left exposed could easily be used by cybercriminals to launch secondary phishing attacks, or to commit fraud or identity theft in the future."

20 There is no evidence that cybercriminals found the data breach before the investigations team at Website Planet.

However, it is advising customers of any of the affected platforms to contact the company directly to determine what steps are being taken to protect their data.

25 exposed = exposé, laisse sans protection

breach = violation, infraction, vol

data leak = fuite de données

theft = vol

steps = mesures

BTS Comptabilité et gestion		Session 2021
Nom de l'épreuve : Anglais	Code : CG/ANG/ORAL/OBL	Page 1 / 1